Exam Summary

ITIL® (2011) Foundation

Marco Scattin

	Session Candidate Id	2000632296
Booking	Approved Organisation	CSQA Certificazioni Srl
	Booking ID	2119150
	PO Reference	ITIL24-26maggio
	Trainer	Paolo Sferlazza
Exam	Actual Date	26 May 2017
	Language	Italian
Result	Marks	36 / 40
	Result	Pass

Unit Code	Unit Name	Total Score	No. of Questions
05	Processes	15	17
03	Generic Concepts and Definitions	5	6
08	Technology and Architecture	1	1
06	Functions	2	2
04	Key Principles and Models	5	5
07	Roles	2	2
01	Service Management as a Practice	4	4
02	The Service Lifecycle	2	3
	Totals	**36**	**40**

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